

Privacy Policy

Important!

If you do not understand any of the languages in which this document is currently available, we strongly request you not to agree and not accept the agreement and, consequently, not to continue to use the application. In case of any differences between a translation and the English version, the English version prevails. Therefore, by continuing to use our application, you agree and acknowledge that you understood the terms of this document in one of the languages in which they are currently available.

Introduction

This GDPR policy outlines the measures that our company “Singh Brothers and Partners GmbH” and its owned ordering system takes to protect the personal data of our customers in accordance with the General Data Protection Regulation (GDPR) and applicable Swiss data protection laws.

Collection and use of personal data

We only collect personal data that is necessary for us to provide our services, such as name, phone nr, contact address details, and order history etc. We will only use this data for the purposes for which it was collected, and we will not share it with third parties unless required by law. Guests need to provide credit card details to pay for their orders. You provide these details to the 3rd party payment service provider (in our case to Worldline and TWINT). Please review their privacy policies to know how and what data is processed according to their privacy policies. It is obliged to sign the checkbox to confirm that credit-cardholder is at-least 16 years old and accept terms and conditions.

Legal basis for data processing

We will process personal data based on the following legal bases:

Contract: We need to process personal data to fulfill our contractual obligations, such as processing orders and payments.

Legitimate interests: We may process personal data to pursue our legitimate interests, such as improving our services and preventing fraud.

Consent: We will obtain consent from individuals to process their personal data for certain purposes, such as marketing.

Data retention

We will only retain personal data for as long as necessary to fulfill the purposes for which it was collected or as required by law. We will securely delete or anonymize personal data when it is no longer needed.

Data security

We take appropriate technical and organizational measures to ensure the security of personal data, including access controls, encryption, and regular backups. We will promptly notify individuals and authorities in the event of a data breach.

Data subject rights

Individuals have certain rights regarding their personal data, including the right to access, rectify, and erase their data, as well as the right to object to processing and to data portability. We will respond to these requests in accordance with the GDPR and Swiss data protection laws.

International data transfers

We may transfer personal data to third-party service providers outside of Switzerland or the European Economic Area (EEA) for the purposes of processing payments or hosting our ordering system. We will ensure that such transfers are made in accordance with GDPR and Swiss data protection laws, such as through the use of standard contractual clauses.

Changes to the GDPR policy

We may update this GDPR policy from time to time to reflect changes in our data processing practices or legal requirements. We will notify individuals of any material changes to this policy.

Contact information

If you have any questions or concerns about this GDPR policy or our data processing practices, please contact us at.

Kontakt

Gurjinder Singh (GS+GF)
Singh Brothers and Partners GmbH
Dorfstrasse 193
3818 Grindelwald

E-Mail info@goldenindia.ch

Tel: 033 853 55 55

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